

NEED HELP WITH HEATING OR COOLING? SEE IF YOU MIGHT BE ELIGIBLE AT

<https://jupiter.dss.state.va.us/EligibilityScreening/>

Contact your local department of social services for help with your heating and cooling bills or equipment needs.

- **Local departments of social services accept applications from the second Tuesday in October through the second Friday in November for Fuel assistance.** This program helps with home heating costs; but can also be used for furnace re-starts, late charges, delivery charges, installation charges, and connection or re-connection fees. Benefits are determined and authorizations for deliveries or service are sent to vendors in December.
- **Crisis assistance** is intended to meet a household's emergency heating need, when no other resource is available. **Local departments of social services accept applications from November 1 through March 15.** The Crisis assistance offered during this time period includes: one time only heat security deposit; portable space heater for temporary use, payment for emergency shelter, and/or heating equipment repair/purchase. **Local departments of social services accept applications from the first workday in January through March 15 for the following Crisis types of Assistance:** purchase of home heating fuel and payment of heat utility bill. **Assistance is based on the availability of funds.**
- **Cooling assistance** provides purchase or repair of cooling equipment and/or payment for electricity to operate cooling equipment. To be eligible, a household must contain at least one vulnerable individual who is age 60 or over, disabled, or under age 6. **Local departments of social services accept applications from June 15 through August 15. Assistance is based on the availability of funds.**

Eligibility criteria for assistance include:

- Must be resident of the locality in which application is made
- Must have a heating or cooling expense responsibility
- Monthly gross income may not exceed:

| Household Size | Maximum Income | Household Size | Maximum Income |
|-------------------|-------------------|-------------------|-------------------|
| 1 | \$1,211 | 11 | \$5,501 |
| 2 | \$1,640 | 12 | \$5,930 |
| 3 | \$2,069 | 13 | \$6,359 |
| 4 | \$2,498 | 14 | \$6,788 |
| 5 | \$2,927 | 15 | \$7,217 |
| 6 | \$3,356 | 16 | \$7,646 |
| 7 | \$3,785 | 17 | \$8,075 |
| 8 | \$4,214 | 18 | \$8,504 |
| 9 | \$4,643 | 19 | \$8,933 |
| 10 | \$5,072 | 20 | \$9,362 |

If you suspect Fraud or Abuse of any kind, report it to your Local Department of Social Services or call 1-800-552-3431
032-03-0661-08 (05-12)